

SMARTCALL

SVV

Setup and user guide



THIS GUIDE WILL TAKE YOU THROUGH SETTING UP YOUR WEB CONFIGURATION TO BE ABLE TO ORDER YOUR VOUCHERS ONLINE, AS WELL AS YOUR PRINTING SOFTWARE.



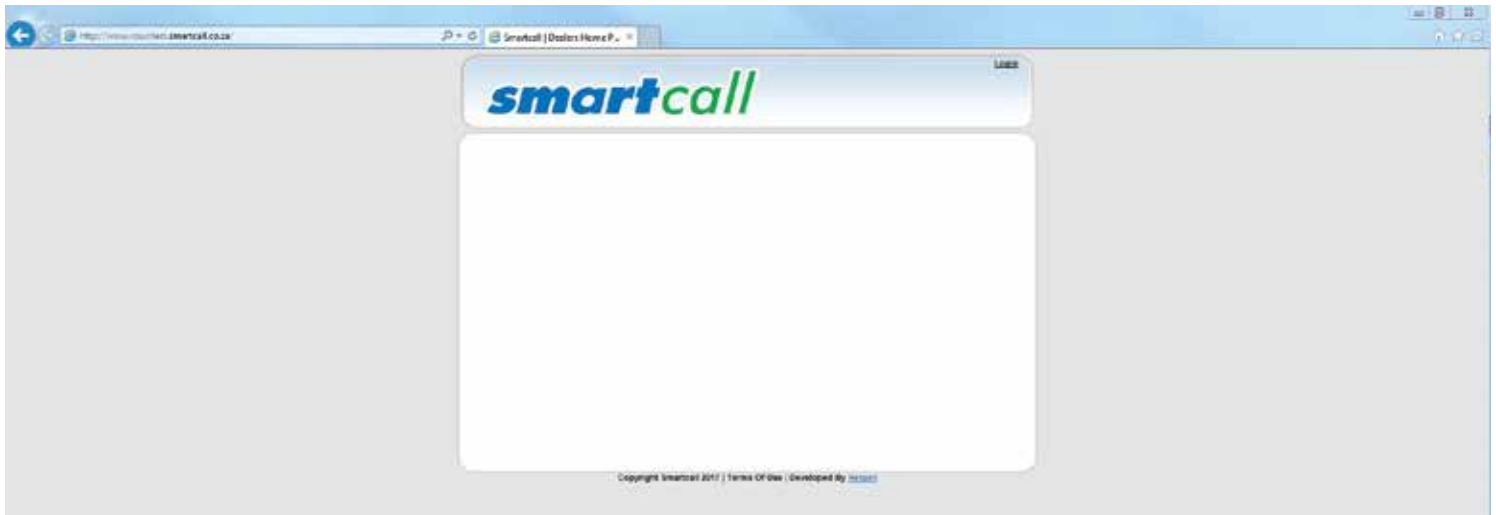
Welcome to vouchers.smartcall.co.za

Your login credentials will be sent to you on the email address you provided us in the form you completed for access to this system.

We hope you enjoy and benefit from this improvement in our voucher ordering process. If you have any queries, recommendations or requests, please send them to us at sales@smartcall.co.za, for consideration.

How to Purchase Vouchers via the Website

1. If you are interested in purchasing vouchers, please get in touch with sales@smartcall.co.za
2. A new account will be created for you on our side, which you'll get from our sales team.
3. You will receive a login username and password, to log in to the voucher website.
4. Deposit money into our account, using your new account number as reference.
5. Once your deposit has cleared, you will be able to purchase vouchers here: <http://www.vouchers.smartcall.co.za/>
6. Login at the top right Login link:



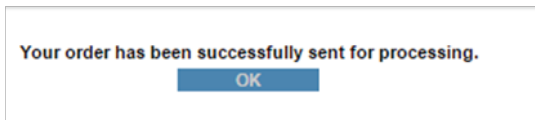
7. Enter your username & password (password is all in CAPS):



8. Here you will be able to place orders, and see your account summary



After you have processed your order, you will see that your order has been sent for processing



Order status will then reflect as PENDING with the relevant Order Number

Order Number	Date Placed	Order Total	Status		
338	01/03/2017	0.00	PENDING	View	Delete

[New Order](#)

Once Status reflects PROCESSED, you can open the print software and print your stock

Order Number	Date Placed	Order Total	Status		
338	01/03/2017	0.00	PROCESSED	View	Delete

How to Print your Vouchers



When double clicking this, you will get to:

The image shows the Smartcall login window. On the left is the 'smartcall' logo. On the right are input fields for 'User name' and 'Password', with a 'Forgot Password?' link below the password field. At the bottom are buttons for 'Settings', 'Cancel', and 'Login'. A yellow banner at the bottom of the window contains the text: 'Database not setup. Please click settings and then create database to do so now.' There is also an 'About' link in the bottom right corner.

Click on the 'Settings' button, and click 'Create Database'
Also enter your Syspro Dealer Code given to you by sales.

The image shows the 'Setup Dealer Client' window. It has a title bar with a close button (X). The window is divided into several sections:

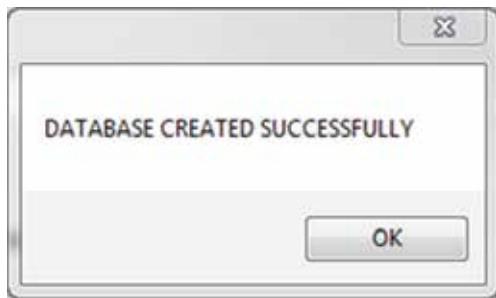
- Database:** Contains three buttons: 'Create Database' (highlighted in yellow), 'Upgrade Database', and 'Check Settings'.
- Dealer Client:** Contains a 'Dealer Code' field with a yellow highlight.
- Peripherals:** Contains a 'Printer:' dropdown menu with 'Oki ML 5521' selected. To the right are two columns of radio buttons: 'Tally Settings' and 'OKI Settings' (selected), and 'Draft Quality (HSD)' and 'Image Quality (NLQ)' (selected).
- Auto Archive:** Contains an 'Archive' field with the value '6' and a 'Months' label.
- Update Dealer Client:** Contains a 'Check For Updates' button.

 At the bottom right of the window is a 'Save Settings' button with a green checkmark icon.

Click 'Save Settings'.

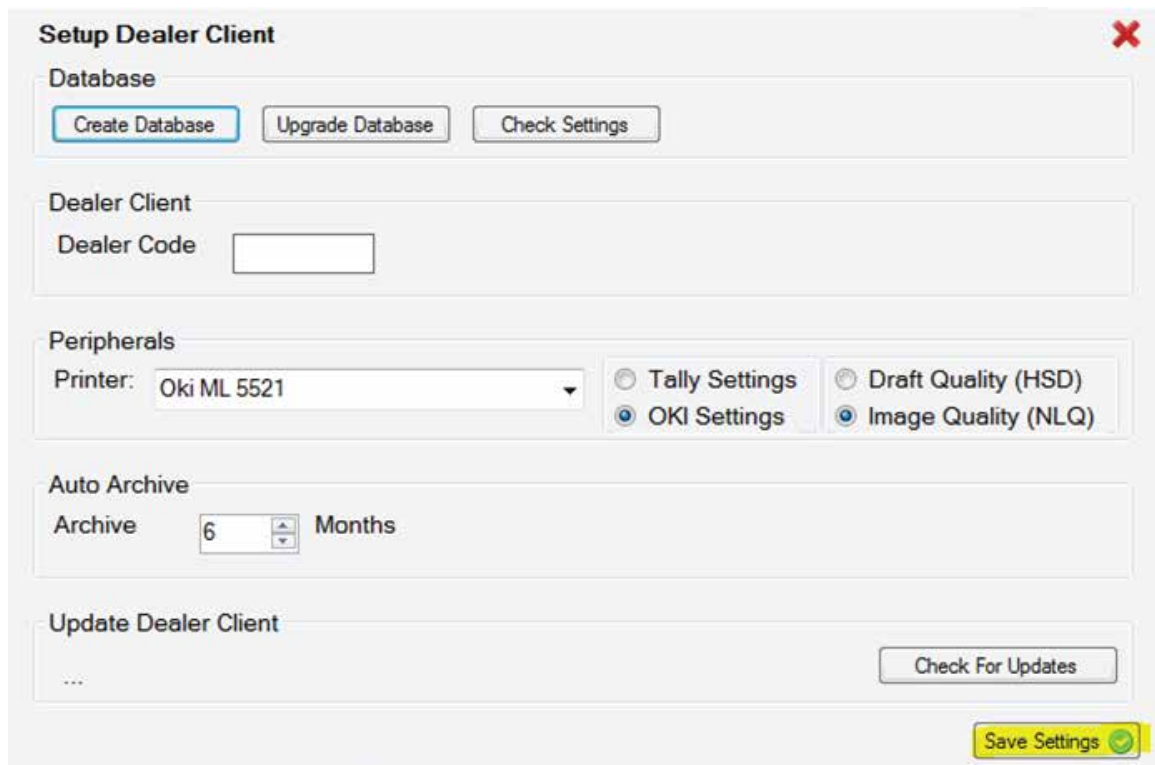


You'll see this:

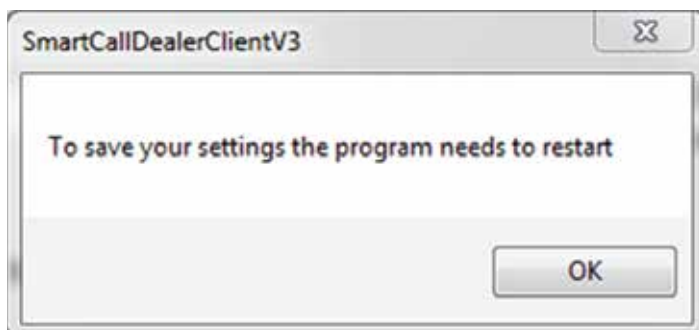


Click 'OK'

Now click 'Save Settings':



You'll see this:



Click 'OK'.

The software will close. If it doesn't automatically reopen, reopen it from the desktop icon.

Open the Smartcall Dealer Client software again. The client will show in red that the terminal has not yet been activated. We can only activate your terminal on your first login attempt. When you're ready, please call sales on 0115074777 to activate your terminal.

Close the client, and reopen the client. You will now see that your terminal has been activated.

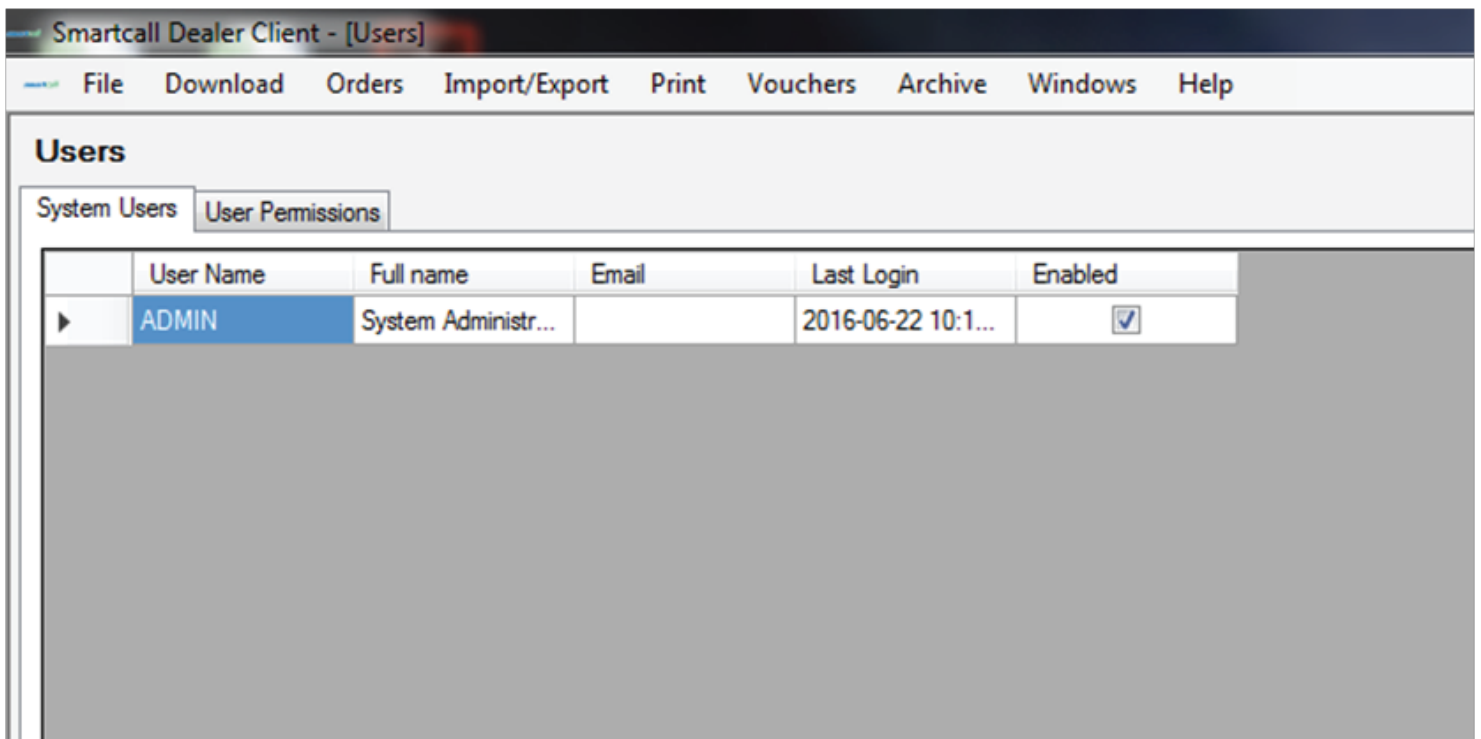
Use Admin as the username, leaving the password blank.

A screen will appear, asking you to set your email address & password:



The image shows a 'Set Password' dialog box with a red 'X' icon in the top right corner. It contains three input fields: 'Email' with the text 'xxx@xxx.co.za', 'Password' with a masked password of ten asterisks, and 'Confirm Password' with a masked password of ten asterisks. A 'Save' button with a green checkmark icon is located at the bottom right.

You will then see the system, where you can download your vouchers and print them.



The image shows a screenshot of the 'Smartcall Dealer Client - [Users]' window. The window has a menu bar with 'File', 'Download', 'Orders', 'Import/Export', 'Print', 'Vouchers', 'Archive', 'Windows', and 'Help'. Below the menu bar is a 'Users' section with two tabs: 'System Users' and 'User Permissions'. The 'System Users' tab is active, showing a table with the following data:

	User Name	Full name	Email	Last Login	Enabled
▶	ADMIN	System Administr...		2016-06-22 10:1...	<input checked="" type="checkbox"/>



Printer setup

Ensure that your voucher printer is connected to your PC.

Go to your printer setup in Windows. In Windows 7, you will find it under 'Devices and Printers', in the Control Panel.

If your printer isn't already added, do so first.

To add your printer:

Select 'Add printer', 'Add local printer'. Use an existing port, and from the drop down, select either USB 001 (If your printer is connected via USB cable) or LPT1 if your printer is connected via normal printer cable. Click 'Next'.

Select 'Oki' or 'Tally' from your printer list. If your printer is an Oki 5221, select MK5221. Name the printer whatever you choose.

Y

Right click your voucher printer, select 'Print Server Properties'.

Select 'Create a new form' and give it a name.

Set the measurements to:

Height: 30.50

Width: 35.50

Note that the measurements must be in metric (cm)

Save the form.

Right click on the Oki, and select 'Printer Properties'

Click on 'Preferences' and then 'Advanced'

Select the new paper size you've just created.

Set the Print Quality to 120 x 72 dots per inch, and select 'draft' quality bi-direction.

Click OK.

Set this as the printing default.

Under 'Device Settings', change 'letter' to the name of the new form you've created.

Save these settings.

